

Making sure you're well protected – the detail

Welcome to your latest upgrades summary for:

- · MLC Insurance,
- MLC Insurance (Wrap or SMSF), and
- MLC Insurance (Super).

To confirm which upgrades apply to you, please refer to your most recent policy schedule for the name and title of the type of insurance and options you've chosen.

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Our upgrade philosophy

We continually look for ways to upgrade and improve your insurance to give you better protection.

Whenever we improve the features and benefits of these insurance products we automatically upgrade your policy with improvements that don't require an increase in your premium rates.

This brochure summarises the upgrades we made to MLC Insurance and MLC Insurance (Super) on 16 April 2019.

Which upgrades apply to you?

The upgrades that apply to you will depend on the type of insurance and options you've selected as part of your policy.

When do these upgrades apply?

The upgrades outlined in this brochure are effective from 16 April 2019.

We're here to help

If you have any questions, please speak with your financial adviser or call us on 132 652 between 8am and 6pm (Melbourne/ Sydney time), Monday to Friday.

New policy wording for the upgrades

MLC Insurance (MLCI), MLC Insurance (Wrap or SMSF) (MLCIWP), and MLC Insurance (Super) (MLCIS).

Please read the new policy wording carefully. This wording amends and updates the existing wording for each relevant section of your policy document in line with upgrades that apply to your policy, effective from the date shown.

Other than these upgrades, the existing terms and conditions of your policy are unchanged.

These upgrades only apply to future claims and not to any claims resulting from health conditions or events which began or took place before the effective date shown. The upgrades are improvements in your insurance but should a situation arise where you are disadvantaged by the application of a policy term that has been changed under the Guarantee of upgrade since your policy started, then we will instead apply the prior version of that term that is most advantageous to you.

Remember:

Check your most recent policy schedule to determine which upgrades apply to you.

So you can check more easily, the 'New policy wording' sections in this brochure match the headings in your policy document.

Total and Permanent Disability insurance (Extension to Life Cover insurance)

Total and Permanent Disability insurance (Extension to Critical Illness insurance)

Double Total and Permanent Disability insurance (Extension to Life Cover insurance)

Double Total and Permanent Disability insurance (Extension to Critical Illness insurance)

Upgrade New policy wording **Any Occupation Definition** In the following section: We've enhanced this definition Section **Total and Permanent Disability Benefit** so that you will only be assessed under the Normal Physical **Sub section Any Occupation Definition** Domestic Duties criteria if you were performing full time the existing wording under the Any Occupation Definition heading is replaced with the following domestic duties or child rearing (note: in the wording below references to Total and Permanent Disability insurance can also be read as when you applied for this referring to Double Total and Permanent Disability insurance as appropriate): insurance and haven't been The Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or working in the 12 months prior Injury and they satisfy the criteria in paragraphs (a), (b) or (c): to disability. (a) • as a result of their disability, they are completely unable to work at any occupation they are reasonably suited to by way of education, training or experience that would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and • these circumstances have existed continuously for at least 3 months, · they suffer a permanent impairment of at least 25% of Whole Person Function; and · as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, training or experience, and are unlikely ever to be able to do so again,

Upgrade	New policy wording
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Life Insured must also be Permanently Incapacitated.
	If the Life Insured was performing full time domestic duties or child rearing:
	at the time of application for insurance, and
	for the 12 months prior to the disability, and
	at the time the disability begins,
	the Home Duties Definition applies; otherwise the Any Occupation Definition above will continue to apply.
	For the purposes of the above definitions, Earnings means:
	 where the Life Insured is self-employed (ie directly or indirectly owns part of or all of a business or practice), the income of the business or practice generated by the personal efforts of the Life Insured after the deduction of their appropriate share of business or practice expenses in generating that income;
	• where the Life Insured is an employee (ie does not directly or indirectly own part of or all of a business or practice), the total remuneration paid by the employer to the Life Insured including salary, commissions, fees, regular bonuses, regular overtime, fringe benefits and regular superannuation contributions paid by the employer on behalf of the Life Insured; and
	• whether the Life Insured is self-employed or employed, Earnings do not include investment income and are calculated before tax.

Upgrade	New policy wording		
Own Occupation Definition	In the following section:		
(For TPD insurance inside super Own Occupation cover is only	Section	Total and Permanent Disability Benefit	
available if it was selected and commenced before 1 July 2014)	Sub section	Own Occupation Definition	
 We've enhanced this definition so that: You will no longer be assessed under the Normal Physical Domestic Duties criteria if you haven't been working in the 12 months prior to disability. You only need to be absent from your own occupation during the waiting period (previously you also needed to be absent from any occupation). This makes it simpler and easier for you to make a claim. If your occupation prior to disability is not eligible for the Own Occupation definition, you will now be assessed on that occupation at application. 	(note: in the wording be as referring to Double To The Life Insured's own of their application for this change is to an occupati You may choose to have their application or their Occupation means the number of the Life Insured is Total Injury and they satisfy to (a) • as a result of their discuplikely ever to be ablued these circumstances from they suffer a permane or (b) • they suffer a permane or (c) they have suffered from the use of both hands of the use of both feet; of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the use of one hand and the strength of the sight in both eyes, the sight in both eyes, the sight in both eyes, the strength of the sight in the si	ability and Permanently Disabled if they have a disability caused by Sickness or the criteria in paragraphs (a), (b) or (c): ability, they are completely unable to work at their own occupation and are to do so again; and have existed continuously for at least 3 months, and timpairment of at least 25% of Whole Person Function; and airment, they are disabled to such an extent that they are completely unable occupation and are unlikely ever to be able to do so again, om the total and irrecoverable loss of: ; or r ; or ind one foot; or d the sight in one eye; or	

Change New policy wording **Home Duties Definition** In the following section: We've introduced this definition Section **Total and Permanent Disability Benefit** so that you will only be assessed under the Normal Physical **Sub section Home Duties Definition** Domestic Duties criteria if you were performing full the following new definition titled **Home Duties Definition** is inserted immediately after the time domestic duties or child **Own Occupation Definition** (note: in the wording below references to Total and Permanent rearing when you applied for Disability insurance can also be read as referring to Double Total and Permanent Disability this insurance and haven't insurance as appropriate): been working in the 12 months **Home Duties Definition** prior to disability. (this applies until the Review Date after the Life Insured reaches age 65) If the Life Insured was performing full time domestic duties or child rearing and these three criteria apply: • at the time of application for insurance, and · for the 12 months prior to the disability, and · at the time the disability begins, the Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c): (a) · as a result of their disability they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again; and • these circumstances have existed continuously for at least 3 months, (b) · they suffer a permanent impairment of at least 25% of Whole Person Function; and · as a result of this impairment, they are disabled to such an extent that they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again, (c) they have suffered from the total and irrecoverable loss of: · the use of both hands: or · the use of both feet; or · the sight in both eyes; or • the use of one hand and one foot; or • the use of one foot and the sight in one eye; or · the use of one hand and the sight in one eye. Where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Life Insured must also be Permanently Incapacitated. Normal Physical Domestic Duties means cleaning, cooking meals, doing the laundry, shopping for groceries and taking care of Children.

If the Life Insured was not performing full time domestic duties or child rearing within the three

criteria referred to above, the Any Occupation Definition will apply.

Total and Permanent Disability (Stand Alone) insurance

Any Occupation Definition

Upgrade

We've enhanced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.

New policy wording

In the following section:

Section	Total and Permanent Disability Benefit
Sub section	Any Occupation Definition

the existing wording under the **Any Occupation Definition** heading is replaced with the following: The Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):

(a)

- as a result of their disability they are completely unable to work at any occupation they are
 reasonably suited to by way of education, training or experience that would result in a rate of
 Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before
 they were disabled, and are unlikely ever to be able to do so again; and
- these circumstances have existed continuously for at least 3 months.

or

(b)

- they suffer a permanent impairment of at least 25% of Whole Person Function;
- as a result of this impairment, they are disabled to such an extent that they are completely unable
 to work at their usual occupation or any other occupation they are reasonably suited to by way of
 education, training or experience, and are unlikely ever to be able to do so again; and
- · they survive for 14 days after the event leading to this impairment.

or

(c) they have suffered from the total and irrecoverable loss of:

- the use of both hands; or
- · the use of both feet; or
- the sight in both eyes; or
- the use of one hand and one foot; or
- · the use of one foot and the sight in one eye; or
- the use of one hand and the sight in one eye; and
- $\bullet~$ they survive for 14 days after the event leading to the above loss.

If the Life Insured was performing full time domestic duties or child rearing:

- · at the time of application for insurance, and
- for the 12 months prior to the disability, and
- ullet at the time the disability begins,

the **Home Duties Definition** applies; otherwise the Any Occupation Definition above will continue to apply.

For the purposes of the above definitions, Earnings means:

- where the Life Insured is self-employed (ie directly or indirectly owns part of or all of a business or practice), the income of the business or practice generated by the personal efforts of the Life Insured after the deduction of their appropriate share of business or practice expenses in generating that income:
- where the Life Insured is an employee (ie does not directly or indirectly own part of or all of a
 business or practice), the total remuneration paid by the employer to the Life Insured including
 salary, commissions, fees, regular bonuses, regular overtime, fringe benefits and regular
 superannuation contributions paid by the employer on behalf of the Life Insured; and
- whether the Life Insured is self-employed or employed, Earnings do not include investment income and are calculated before tax.

Upgrade	New policy wording		
Own Occupation Definition	In the following section:		
(For TPD insurance inside super Own Occupation cover is only	Section	Total and Permanent Disability Benefit	
available if it was selected and commenced before 1 July 2014)	Sub section	Own Occupation Definition	
 We've enhanced this definition so that: You will no longer be assessed under the Normal Physical Domestic Duties criteria if you haven't been working in the 12 months prior to disability. You only need to be absent from your own occupation during the waiting period (previously you also needed to be absent from any occupation). This≈makes it simpler and easier for you to make a claim. If your occupation prior to disability is not eligible for the Own Occupation definition, you will now be assessed on that occupation at application. 	The Life Insured's own their application for thichange is to an occupat You may choose to have their application or the Occupation means the preceding their date of The Life Insured is Tota Injury and they satisfy (a) • as a result of their distunlikely ever to be able these circumstances or (b) • they suffer a perman are as a result of this imputo work at their own they survive for 14 date or (c) they have suffered for the use of both hands the use of one hand are the use of one foot are the use of one foot are the use of one hand are the use of one	ally and Permanently Disabled if they have a disability caused by a Sickness or the criteria in paragraphs (a), (b) or (c): sability they are completely unable to work at their own occupation and are ble to do so again; and shave existed continuously for at least 3 months. ent impairment of at least 25% of Whole Person Function; pairment, they are disabled to such an extent that they are completely unable occupation and are unlikely ever to be able to do so again; and anys after the event leading to this impairment. rom the total and irrecoverable loss of: s; or or s; or	

Change	New policy wording		
Home Duties Definition	In the following sectio	In the following section:	
We've introduced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if	Section	Total and Permanent Disability Benefit	
	Sub section	Home Duties Definition	
you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.	Own Occupation Definition Home Duties Definition (this applies until the If the Life Insured was criteria apply: • at the time of applice • for the 12 months price • at the time the disalt the Life Insured is Total or Injury and they satisfied (a) • as a result of their displaying and are unlile • these circumstances or (b) • they suffer a permant • as a result of this important to perform any Norror (c) they have suffered the use of both hand • the use of both feet; • the sight in both eye • the use of one hand • the use of one hand • the use of one hand Normal Physical Dome groceries and taking call if the Life Insured was	Review Date after the Life Insured reaches age 65) performing full time domestic duties or child rearing and these three ation for insurance, and cior to the disability, and bility begins, ally and Permanently Disabled if they have a disability caused by Sickness sfy the criteria in paragraphs (a), (b) or (c): isability they are completely unable to perform any Normal Physical Domestic kely ever to be able to do so again; and shave existed continuously for at least 3 months, ment impairment of at least 25% of Whole Person Function; and apairment, they are disabled to such an extent that they are completely unable mal Physical Domestic Duties, and are unlikely ever to be able to do so again, from the total and irrecoverable loss of: dis; or or es; or and one foot; or and the sight in one eye; or and the sight in one eye. estic Duties means cleaning, cooking meals, doing the laundry, shopping for	

Critical Illness Plus insurance (Extension to Life Cover) Double Critical Illness Plus insurance (Extension to Life Cover) Critical Illness Plus (Stand Alone) insurance

Upgrade	New policy wording		
Critical Conditions (definitions)	In the following section:		
The definitions for some critical conditions have been enhanced.	Section	Critical Conditions	
The list of critical conditions (definitions) now includes Parkinson-Plus Syndrome.	Parkinson-Plus Syndrome is added to the list of Critical Conditions. In the following section:		
	Section	Critical Conditions (definitions)	
	the existing definition o	f Deafness – permanent is replaced with the following:	
	Deafness – permanent.	Irreversible loss of hearing in both ears, after which the better ear:	
	• has an auditory threshold of greater than 90 decibels from the frequencies of 500 3,000 hertz, even with amplification; and		
	• is diagnosed and certified by an appropriate specialist Doctor, using standardised equipment.		
	the existing definition for is replaced with the following	or Dementia or Alzheimer's Disease – permanent and of specified severity owing:	
		's Disease – permanent and of specified severity. The unequivocal diagnosis er's disease, by a Doctor, causing permanent failure of brain function.	
	A deterioration in the life insured's Mini-Mental State Examination score to 24 or less is required. Alternatively, we will consider other neuropsychometic tests acceptable to us that conclusively diagnose the condition to at least the same level of stated severity. the existing definition for Heart Valve Surgery – of specified severity is replaced with the following		
	Heart Valve Surgery – of specified severity. The surgical repair or replacement of a defective heart valve or valves, as a consequence of heart valve defects or abnormalities that cannot be corrected by non-surgical techniques.		
	the existing definition for is replaced with the following the following the second se	or Intensive Care – requiring continuous mechanical ventilation for 10 days owing:	
	Intensive Care – requiring continuous mechanical ventilation for 7 days. Mechanical ventilation by means of tracheal intubation for 7 consecutive days (24 hours per day) in an intensive care unit of an acute care hospital.		

New policy wording
the existing definition for Parkinson's Disease – of specified severity is replaced with the following: Parkinson's Disease – of specified severity. The unequivocal diagnosis of degenerative idiopathic Parkinson's disease, as characterised by the clinical manifestation of one or more of: • rigidity • tremor akinesia from degeneration of the nigrostriatal system. All other types of parkinsonism (including but not limited to parkinsonism secondary to medication, vascular disease, drugs, metabolic conditions and infections) are excluded.
the following new definition for Parkinson-Plus Syndrome is inserted immediately before the definition of Pneumonectomy – complete removal of entire lung: Parkinson-Plus Syndrome . The unequivocal diagnosis by a Neurologist of one of the following
Parkinson-Plus (atypical parkinsonian) Syndromes: • Multiple Systems Atrophy (MSA) • Progressive Supranuclear Palsy (PSP)
 Corticobasal Degeneration/Syndrome (CBD) Dementia with Lewy bodies (DLB) The conditions stated above must be irreversible. All other types of parkinsonism (including but not limited to parkinsonism secondary to medication,

Upgrade	New policy wording		
Extra Benefits Option – Partial Benefits Conditions	In the following section:		
We've increased the maximum partial benefit payable from	Section	Extra Benefits Option – Partial Benefits Conditions and Maximum Benefit Payable	
\$100,000 to \$200,000 for some partial benefit conditions.	the first and second paragraphs are replaced with the following:		
The list of partial benefits critical conditions now includes	The maximum benefit payable is \$100,000 for the following Extra Benefits Option – Partial Benefits Conditions:		
Intensive Care - requiring continuous mechanical	Advanced Endometric	osis – of specified severity	
ventilation for 5 days and		he Breast - of specified severity	
Guillain-Barre Syndrome.	, ,	ymphocytic Leukaemia – of specified severity	
The definition of Specified		Surgery and Skin Grafting – of specified severity	
Complications of Pregnancy has been enhanced.	 Early Stage Prostate Cancer – of specified severity Serious Accidental Injury. 		
nas been ennancea.			
	The maximum benefit p Benefits Conditions:	ayable is \$200,000 for the following Extra Benefits Option – Partial	
	Adult Onset Insulin Dependent Diabetes Mellitus		
	• Deafness in One Ear –	total and irreparable	
	• Early Stage Benign Br	ain Tumour – of specified type	
	Loss of One Foot or One Hand – total and irrecoverable		
	• Loss of Sight in One Eye – of specified severity.		
	Intensive Care – requiring continuous mechanical ventilation for 5 days is added to the list of partial benefit conditions where the maximum benefit payable is \$50,000.		
	Guillain-Barre Syndrom payable is \$20,000.	ne is added to the list of partial benefit conditions where the maximum benefit	

Upgrade	New policy wording		
	In the following section:		
	Section	Extra Benefits Option – Partial Benefits Conditions Definitions	
		ition for Guillain-Barre Syndrome is inserted immediately before Sain Independence - of specified severity:	
	Guillain-Barre Syndrome – of specified severity. The unequivocal diagnosis by a Neurologist of Guillain-Barre Syndrome, requiring 6 consecutive weeks or more of inpatient hospitalisation and rehabilitation. the following new definition for Intensive Care – requiring continuous mechanical ventilation for 5 days is inserted immediately before Loss of One Foot or One Hand – total and irrecoverable: Intensive Care – requiring continuous mechanical ventilation for 5 days. Mechanical ventilation by means of tracheal intubation for 5 consecutive days (24 hours per day) in an intensive care unit of an acute care hospital.		
	the existing definition f	or Specified Complications of Pregnancy is replaced with the following:	
	Specified Complication	s of Pregnancy. The Life Insured is diagnosed with one of the following:	
		ascular Coagulation (DIC) where there is a pregnancy related cause of the ed in a life threatening haemorrhage from multiple sites.	
		pregnancy in which implantation of a fertilised ovum occurs outside the ctopic pregnancy must be ended by laparotomy or laparoscopic surgery.	
		the development of fluid-filled cysts in the uterus after the degeneration g pregnancy which results in death of the embryo.	
		of an infant after at least 20 completed weeks of gestation or of 400 grams (ht, which shows no signs of life after birth.	
	Elective termination of	pregnancy is specifically excluded.	

Upgrade	New policy wording				
Critical Illness Buy Back Option	In the following section:				
A partial payment may now be payable for a second Cancer or Heart Attack related to the	Section	Critical Illness Buy Back Option			
original claim, on the restored Critical Illness cover.	the wording is replaced with the following: Critical Illness Buy Back Option				
	The Critical Illness Buy Back Option only applies if You have selected this Option (see Your current Schedule).				
	One year after we pay a Critical Illness Benefit including a Benefit paid for an Extra Benefits Option – Partial Benefits Condition which covers the Life Insured, You have the right to take out Critical Illness insurance on that Life Insured's life up to the same amount as the Benefit paid (without having to provide additional evidence of health, occupation or pursuits) (Restored Critical Illness insurance) subject to the following conditions:				
	You must exerc	ise this Critical Illness Buy Back Option within 30 days of the year being completed.			
		ical Illness as an Extension to Your Life Cover and:			
		option to buy back Your Life Cover after a claim, You must buy back the Life Cover e same time You buy back Your Critical Illness Benefit; or			
	 You do not have the option to buy back Your Life Cover after a claim, Your Restored Critical Illness insurance will be issued as a Critical Illness (Stand Alone) insurance policy. 				
	• What happens after a full Critical Illness Benefit has been paid?				
	 Where a Critical Illness Benefit has been paid, excluding a Benefit paid due to an Extra Benefits Option – Partial Benefits Condition, the Restored Critical Illness insurance will not provide cover and therefore a claim will not be payable, for a Critical Condition: 				
	 for which a Benefit, including a partial Benefit, has been paid (excluding Coronar Angioplasty); or 				
	partly) any	lated to, arises from or is contributed to by (directly or indirectly, or wholly or Critical Condition (or Extra Benefits Option – Partial Benefits Condition) for which ncluding a partial Benefit, has been paid,			
		circumstances described below in respect of an Extra Benefits Option – Partial dition claim, or a Cancer or Heart Attack claim.			
	What happens	after an Extra Benefits Option – Partial Benefit has been paid?			
	 Where a Benefit has been paid for an Extra Benefits Option – Partial Benefits Condition, t Restored Critical Illness insurance will not provide cover and therefore a claim will not be payable for: 				
	– any Extra l	Benefits Option – Partial Benefits Condition for which a Benefit has been paid; or			
	contribute	Benefits Option – Partial Benefits Condition which is related to, arises from or is d to by (directly or indirectly, or wholly or partly) any Extra Benefits Option – Partial condition for which a Benefit has been paid.			
	What happens	after a full Benefit for Cancer or Heart Attack is first paid?			
		efit has been paid for Cancer or Heart Attack , we will pay a benefit for a second art Attack that occurs after the Critical Illness insurance has been restored.			
		ve will pay 10% of the Restored Critical Illness sum insured up to a maximum of benefit is not payable if it is less than \$10,000.			
		Cancer or Heart Attack must be related to, arise from or be contributed to by adirectly, or wholly or partly) the cause of the original Cancer or Heart Attack .			

Upgrade	New policy wording
	 What happens after a second benefit has been paid for Cancer or Heart Attack on the Restored Critical Illness insurance?
	 The sum insured under the Restored Critical Illness insurance will reduce by the amount paid for the second Cancer or Heart Attack.
	 Critical Illness Buy Back will not be available for the amount paid in respect of the second Cancer or Heart Attack.
	 The sum insured under any subsequent exercise of the Critical Illness Buy Back Option following any other Critical Illness claim will exclude the amount paid for the second Cancer or Heart Attack.
	 If You exercise this Critical Illness Buy Back Option, the owner of the Restored Critical Illness insurance will be the same as the owner of the original Critical Illness insurance.
	 The Premiums for the Restored Critical Illness insurance will be based on our Critical Illness Premium Rates at the time the Critical Illness insurance is restored, taking into account the Benefit, the Life Insured's age, the Premium and acceptance terms of this insurance.
	 Increases without further medical evidence and the Financial Planning Benefit (unless the Financial Planning Benefit has not previously been paid) are not available for the Restored Critical Illness insurance.
	This Critical Illness Buy Back Option is only available until the Review Date after the Life Insured turns 75.

Occupationally Acquired HIV, Hepatitis B or C Infection Benefit insurance

Upgrade	New policy wording	
Exclusions	In the following section:	
We've updated the wording to clarify that infections for HIV	Section	Exclusions
or Hepatitis B or C that occur or continue, even though you've	Sub section	When we will not pay a Benefit
taken the preventative vaccine or the approved treatment, will be covered.	 the wording for When we will not pay a Benefit is replaced with the following: When we will not pay a Benefit We will not pay a Benefit for Occupationally Acquired HIV, Hepatitis B or C Infection arising from or contributed to by: intentional self-inflicted infection; Sickness or Injury that first appeared, happened or was diagnosed before this insurance started or was last reinstated (unless disclosed to, and accepted by, MLCL as a part of the application or reinstatement process); 	
	 Infection insurance with diagnosis of infection infection after the apprint the Life Insured's october infection after the apprinactive and non-infection 	continue despite you having taken the preventative vaccine or the approved

Child Critical Illness insurance

Upgrade	New policy wording	
Child Critical Conditions (definitions)	In the following section:	
The definitions for some critical	Section	Child Critical Conditions (definitions)
conditions have been enhanced.	• Deafness – permanen	listed below are replaced as follows: at – is replaced with the new definition as set out in page 13 of this document.
	• Heart Valve Surgery 13 of this document.	– of specified severity – is replaced with the new definition as set out in page
	1	uiring continuous mechanical ventilation for 10 days – is replaced with the out in page 13 of this document.

Premium Waiver insurance

Upgrade	New policy wording	
Total Disability We've removed the requirement	In the following section:	
that you need to also hold	Section	When we will not charge Policy Premiums
Income Protection insurance with us to be assessed under Total Disability for a temporary waiver of premiums.	Sub section	Total Disability
	Total Disability. If the L	eplaced with the following: ife Insured is Totally Disabled for more than 3 months, we will not charge any due under this Policy after the first 3 months of Total Disability.

Definitions (Totally and Permanently Disabled)

Upgrade

We've enhanced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.

New policy wording

In the following section:

Definitions Section

the existing definition of **Totally and Permanently Disabled** is replaced with the following:

Totally and Permanently Disabled. The Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):

- · as a result of their disability they are completely unable to work at any occupation they are reasonably suited to by way of education, training or experience which would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and
- these circumstances have existed continuously for at least 3 months,

or

(b)

- · they suffer a permanent impairment of at least 25% of Whole Person Function; and
- · as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, training or experience, and are unlikely ever to be able to do so again,

(c) they have suffered from the total and irrecoverable loss of:

- · the use of both hands: or
- the use of both feet; or
- · the sight in both eyes; or
- · the use of one hand and one foot; or
- · the use of one foot and the sight in one eye; or
- the use of one hand and the sight in one eye.

Where the Policy is owned by the trustee(s) of a superannuation fund and this Premium Waiver insurance first commenced after 30 June 2014, the Life Insured must also be Permanently Incapacitated.

If the Life Insured was performing full time domestic duties or child rearing:

- · at the time of application for insurance, and
- · for the 12 months prior to the disability, and
- · at the time the disability begins,

the Home Duties definition below applies; otherwise the Totally and Permanently Disabled definition above will continue to apply.

Upgrade	New policy wording
	Home Duties. If the Life Insured was performing full time domestic duties or child rearing and these three criteria apply:
	at the time of application for insurance, and
	for the 12 months prior to the claim disability, and
	at the time the disability begins,
	the Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):
	(a)
	• as a result of their disability they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again; and
	these circumstances have existed continuously for at least 3 months,
	or
	(b)
	• they suffer a permanent impairment of at least 25% of Whole Person Function; and
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again,
	or
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Life Insured must also be Permanently Incapacitated.
	Normal Physical Domestic Duties means cleaning, cooking meals, doing the laundry, shopping for groceries and taking care of Children.
	If the Life Insured was not performing full time domestic duties or child rearing within the three criteria referred to above, the Totally and Permanently Disabled definition will apply.

Income Protection Platinum insurance

Upgrade	New policy wording		
Return to work during the Waiting Period	In the following section:		
When your Waiting Period is 14,	Section	Total Disability Benefit	
30 or 90 days, we will not restart the Waiting Period if you return	Sub section	When we will pay	
the Waiting Period if you return to work and remain at least Partially Disabled, during the Waiting Period.	the second and third paragraphs are replaced with the following: If the Waiting Period is 14, 30 or 90 days (see Your current Schedule) and the Life Insured remains at least Partially Disabled, the Waiting Period will not restart if the Life Insured returns to work during the Waiting Period. If the Waiting Period is longer than 90 days (see Your current Schedule) and the Life Insured returns to work in their full capacity during the Waiting Period: • the Waiting Period will be extended by the number of days the Life Insured is at work in their full capacity; and • if the Life Insured returns to work in their full capacity for more than 10 consecutive work days, then the Waiting Period will restart. In the following section:		
	Section	Partial Disability Benefit	
	Sub section	When we will pay	
	If the Waiting Period is 14 least Partially Disabled, the Waiting Period. If the Waiting Period is lot owork in their full capa the Waiting Period will full capacity; and	agraphs are replaced with the following: 4, 30 or 90 days (see Your current Schedule) and the Life Insured remains at he Waiting Period will not restart if the Life Insured returns to work during enger than 90 days (see Your current Schedule) and the Life Insured returns city during the Waiting Period: I be extended by the number of days the Life Insured is at work in their turns to work in their full capacity for more than 10 consecutive work days, and will restart.	

Upgrade	New policy wording			
Totally Disabled and Total Disability	In the following section:			
We've added a new enhanced	Section	Income Protection Extra Benefits Option		
Total Disability definition that applies if you hold Income Protection Platinum insurance		the following new sub-section Totally Disabled and Total Disability is inserted immediately after the section called Transportation Benefit :		
with Extra Benefits Option.	Totally Disabled ar	nd Total Disability		
	Your Benefit Period	Date following the Life Insured's 65th birthday, or Your 70th birthday if is to age 70, Totally Disabled and Total Disability mean that solely due to he Life Insured satisfies either (a) , (b) or (c) below:		
	(a) Duties based			
	 unable to perform produce their East 	n at least one of the important Duties of their occupation which is necessary to rnings; and		
	not working for Earnings, payment or profit;			
	or			
	(b) Hours based			
	• unable to perform the important Duties of their occupation for more than 10 hours per week (or five hours per week when they've worked less than 24 hours per week in the previous 12 months); and			
	• not working in any other occupation;			
	or			
	(c) Income based			
		occupation, or any other gainful employment, but are unable to generate more r Earnings Before Disability;		
	and is being regular qualified doctor.	ly treated or monitored (as appropriate to their condition) by an appropriately		
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Income Prot Platinum insurance first commenced after 30 June 2014, the Life Insured must also have so period of Temporary Incapacity.			
	Employed during th	pegins, the Life Insured was not Gainfully Employed and has not been Gainfully ne previous 12 months, then Totally Disabled and Total Disability instead means ess or Injury the Life Insured is:		
	 unable to perform any occupation for which they are reasonably suited by education, training or experience, and 			
	• not capable of wo	orking for Earnings, payment or profit, and		
	 being regularly transported qualified Doctor. 	eated or monitored (as appropriate to their condition) by an appropriately		

Upgrade	New policy wording
Opgrade	
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Income Protection Platinum insurance first commenced after 30 June 2014, the Life Insured must also have satisfied a period of Temporary Incapacity.
	After the Review Date following the Life Insured's 65th birthday where Your Benefit Period is 2 years, 5 years or to age 65, Total Disability instead means that solely due to Sickness or Injury the Life Insured is:
	 a. unable to perform the duties of any occupation for which they are suited by way of education, training or experience;
	b. is not working for Earnings, payment or profit;
	and is being regularly treated or monitored (as appropriate to their condition) by an appropriately qualified Doctor.
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Income Protection Platinum insurance first commenced after 30 June 2014, the Life Insured must also have satisfied a period of Temporary Incapacity.
	Partially Disabled and Partial Disability means solely due to Sickness or Injury the Life Insured is:
	unable to fully perform the Duties of their occupation;
	working in a reduced capacity in either their occupation or another occupation;
	• not Totally Disabled;
	 being regularly treated or monitored (as appropriate to their condition) by an appropriately qualified Doctor;
	and as a result of their inability, their monthly Earnings in that occupation are lower than their Earnings Before Disability.
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Income Protection Platinum insurance first commenced after 30 June 2014, the Life Insured must also have satisfied a period of Temporary Incapacity.
	If, when Disability begins, the Life Insured was not Gainfully Employed and has not been Gainfully Employed during the previous 12 months, then Partially Disabled and Partial Disability instead means solely due to Sickness or Injury the Life Insured is:
	 unable to fully perform any occupation for which they are reasonably suited by education, training or experience,
	 capable of working in a reduced capacity in either their occupation or another occupation for which they are reasonably suited by education, training or experience, or after their Disability first began they have returned to work and are working in a reduced capacity in either their occupation or another occupation,
	• not Totally Disabled,
	• being regularly treated or monitored (as appropriate to their condition) by an appropriately qualified Doctor;
	and as a result of their inability, their Monthly Earnings in that occupation are lower than their Earnings Before Disability.
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Income Protection Platinum insurance first commenced after 30 June 2014, the Life Insured must also have satisfied a period of Temporary Incapacity.

immediately before the leave

commenced.

Income Protection Platinum insurance Income Protection insurance

Upgrade New policy wording **Earnings Before Disability** In the following section: We've enhanced the Earnings Section **Definitions for Income Protection Platinum insurance** Before Disability definition so that when we calculate your Monthly Sub section **Earnings Before Disability** Benefit for Indemnity cover, we use your highest average Earnings the second bullet point is replaced as with the following: for any continuous 12-month · If You have Indemnity cover (see Your current Schedule) Earnings Before Disability means the period in the three years Life Insured's highest average Earnings for any continuous period of 12-months during the 3 years (instead of one year) before you immediately before they were Disabled. If the Life Insured has been on unpaid employer-approved were Totally or Partially Disabled. maternity leave, paternity leave, sabbatical or study leave that commenced at any time in the In addition, if you have been 12 months before their most recent period of Disability, the 3 year period will be immediately on unpaid employer-approved before the leave commenced. maternity leave, paternity leave, sabbatical or study leave that commenced at any time in the 12 months before your most recent period of disability, the three year period will apply

Upgrade New policy wording **Increases without further** In the following section: medical evidence Section Increases without further medical evidence For increases without further medical evidence you could **Sub section** Conditions that apply to Increases without further medical evidence previously only apply for one increase during any three year the second paragraph is replaced with the following: period. We will now allow you to Under this feature You can only apply for one increase during any 3 year period. However, You can bring forward your application for bring forward an application for increase, so that You can apply for an additional increase during a an increase so that you can apply 3 year period, subject to the following conditions: for additional increases during a • You can only bring forward an application for increase 4 times; 3 year period, up to a maximum of 4 times. • if You bring forward an application for increase, the Review Date will then commence from the date of the increase for the purposes of Personal Event increases; and · You cannot bring forward an application for increase if the Life Insured is on claim under the Policy including during the Waiting Period.

Income Protection insurance Income Protection (Special Risk) insurance

Upgrade	New policy wording		
No preceding Total Disability required for certain	In the following section:		
specified conditions	Section	Partial Disability Benefit	
The list of specified conditions now includes	Sub section	No preceding Total Disability required for certain specified conditions	
Parkinson-Plus Syndrome.	O	tion for Parkinson-Plus Syndrome is inserted immediately after the ''s Disease – of specified severity:	
	• Parkinson-Plus Syndrome - The unequivocal diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical parkinsonian) Syndromes:		
	– Multiple Systems Atrophy (MSA)		
	– Progressive Supranuclear Palsy (PSP)		
	– Corticobasal Degeneration/Syndrome (CBD)		
	- Dementia with Lew	y bodies (DLB)	
	The conditions stated above must be irreversible.		
	All other types of parkinsonism (including but not limited to parkinsonism secondary to medication, vascular disease, drugs, metabolic conditions and infections) are excluded. The condition must be diagnosed by a Specialist and confirmed by MLCL's medical adviser.		

Income Protection Platinum insurance Income Protection insurance Income Protection (Special Risk) insurance

Upgrade	New policy wording	
How does partial disability work?	In the following section:	
We've simplified the way Partial	Section	Partial Disability Benefit
Disability is calculated.	Sub section	What we will pay
	the last two paragraphs in this section, shown below, have been removed: If the Life Insured is Partially Disabled and is not working to the extent of their capability as a result causes other than Sickness or Injury and this situation continues for at least 2 months, then Earning After Disability will be calculated based on what the Life Insured could reasonably be expected to ear if they were working to the extent of their capability. In determining what the Life Insured could reasonably be expected to earn if they were working to the extent of their capability, we will take into account available medical evidence (including the opinion of the Life Insured's Medical Practitioner) and any other relevant considerations directly related to the Life Insured's medical condition (including information provided by the Life Insured).	

Upgrade	New policy wording		
Short Waiting Period for Accidental Injury Option	In the following section:		
You'll be eligible for benefits from	Section	Other Benefits	
the start of the Waiting Period if you've been Totally Disabled for	Sub section	Short Waiting Period for Accidental Injury Option	
three consecutive days as a result	the existing wording is r	eplaced with the following:	
of an Accident.	Short Waiting Period fo	or Accidental Injury Option	
	If You have selected this during the Waiting Perio	Option (see Your current Schedule), You will be eligible to receive Benefits d for any Injury that:	
	 is caused by an Accident; and results in the Life Insured becoming Totally Disabled within 30 days of the Accident.		
	Conditions that apply to the Short Waiting Period for Accidental Injury Option		
	To be eligible for this benefit the Life Insured must be Totally Disabled as a result of an Accident for a period of at least 3 consecutive days from the day they first seek medical advice for their Injury. We won't pay this benefit if the Nursing Care Benefit (under the Extra Benefits Option if applicable, see Your current Schedule) is payable. We will pay 1/30th of the Monthly Benefit amount for each day the Life Insured is Totally Disabled during the Waiting Period. This benefit will accrue from the first day that the Life Insured is Totally Disabled and will continue until the earlier of:		
	the end of the Waiting Period, oruntil the Life Insured is no longer Totally Disabled.		
	This benefit will be paid in arrears.		

Upgrade	New policy wording	
Child Critical Illness Conditions (definitions)	In the following section:	
The definitions for some Critical	Section Child Critical Illness Conditions (definitions)	
Conditions have been enhanced.	the existing definitions listed below are replaced as follows: • Deafness – permanent – is replaced with the new definition as set out in page 13 of this document.	
	 Heart Valve Surgery – of specified severity – is replaced with the new definition as set out in page 13 of this document. 	
	1	iring continuous mechanical ventilation for 10 days – is replaced with the out in page 13 of this document.

Upgrade	New policy wording	
Critical Illness Benefit	In the following section:	
The definitions for some critical conditions have been enhanced.	Section	Income Protection Extra Benefits Option
The list of critical	Sub section	Critical Illness Benefit
conditions now includes Parkinson-Plus Syndrome.	Sub heading	Condition must meet the definition
	the existing definitions listed below are replaced as follows:	
	 Deafness – permanent – is replaced with the new definition as set out in page 13 of this document. Dementia or Alzheimer's disease – permanent and of specified severity – is replaced with the new definition as set out in page 13 of this document. 	
	• Heart Valve Surgery – of specified severity – is replaced with the new definition as set out in page 13 of this document.	
	• Parkinson's Disease – of specified severity – is replaced with the new definition as set out in page 14 of this document.	
	•	rome – this new definition is inserted immediately before the definition of is new definition is set out in page 14 of this document.

Total and Permanent Disability insurance (Extension to Life Cover insurance)

Total and Permanent Disability insurance (Extension to Critical Illness insurance)

Double Total and Permanent Disability insurance (Extension to Life Cover insurance)

Double Total and Permanent Disability insurance (Extension to Critical Illness insurance)

Upgrade

Any Occupation Definition

We've enhanced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.

New policy wording

In the following section:

Section	Total and Permanent Disability Benefit
Sub section	Any Occupation Definition

the existing wording under the **Any Occupation Definition** heading is replaced with the following (note: in the wording below references to Total and Permanent Disability insurance can also be read as referring to Double Total and Permanent Disability insurance as appropriate):

The Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c), and where this Total and Permanent Disability insurance first commenced after 30 June 2014, the Life Insured is also Permanently Incapacitated:

- · as a result of their disability, they are completely unable to work at any occupation they are reasonably suited to by way of education, training or experience that would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and
- these circumstances have existed continuously for at least 3 months,

or

- · they suffer a permanent impairment of at least 25% of Whole Person Function; and
- as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, training or experience, and are unlikely ever to be able to do so again,

(c) they have suffered from the total and irrecoverable loss of:

- · the use of both hands; or
- the use of both feet; or
- · the sight in both eyes; or
- · the use of one hand and one foot; or
- · the use of one foot and the sight in one eye; or
- · the use of one hand and the sight in one eye.

Upgrade	New policy wording
Upgrade	If the Life Insured was performing full time domestic duties or child rearing: • at the time of application for insurance, and • for the 12 months prior to the disability, and • at the time the disability begins, the Home Duties Definition applies; otherwise the Any Occupation Definition above will continue to apply. For the purposes of the above definitions, Earnings means: • where the Life Insured is self-employed (ie directly or indirectly owns part of or all of a business
	 or practice), the income of the business or practice generated by the personal efforts of the Life Insured after the deduction of their appropriate share of business or practice expenses in generating that income; where the Life Insured is an employee (ie does not directly or indirectly own part of or all of a business or practice), the total remuneration paid by the employer to the Life Insured including salary, commissions, fees, regular bonuses, regular overtime, fringe benefits and regular superannuation contributions paid by the employer on behalf of the Life Insured; and whether the Life Insured is self-employed or employed, Earnings do not include investment income and are calculated before tax.

Upgrade	New policy wording		
Own Occupation Definition	In the following section:		
(For TPD insurance inside super Own Occupation cover is only available if it was selected and	Section	Total and Permanent Disability Benefit	
commenced before 1 July 2014) We've enhanced this definition	Sub section	Own Occupation Definition	
so that: • You will no longer be assessed	the existing wording under the Own Occupation Definition heading is replaced with the following (note: in the wording below references to Total and Permanent Disability insurance can also be read as referring to Double Total and Permanent Disability insurance as appropriate):		
under the Normal Physical Domestic Duties criteria if you haven't been working in the 12 months prior to disability.	The Life Insured's own occupation means the occupation in which they were engaged at the time of their application for this insurance unless they have changed their occupation since then. Where the change is to an occupation or occupation category that is eligible for the Own Occupation definition, You may choose to have a claim assessed under either the Life Insured's occupation at		
 You only need to be absent from your own occupation during the waiting period (previously you 	the time of their application or their occupation immediately preceding their date of disability. Otherwise, Own Occupation means the most recent occupation that the Life Insured was engaged in immediately preceding their date of disability.		
also needed to be absent from any occupation). This makes it simpler and easier for you to	The Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c): (a)		
make a claim.If your occupation prior to disability is not eligible for the	• as a result of their disability, they are completely unable to work at their own occupation and are unlikely ever to be able to do so again; and		
Own Occupation definition, you will now be assessed on	these circumstances have existed continuously for at least 3 months, or		
that occupation instead of your occupation at application.	(b)		
	 they suffer a permanent impairment of at least 25% of Whole Person Function; and as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their own occupation and are unlikely ever to be able to do so again, or 		
		from the total and irrecoverable loss of:	
	the use of both hanthe use of both feet		
	 the use of both feet the sight in both ey 		
	• the use of one hand		
	 the use of one foot and the sight in one eye; or the use of one hand and the sight in one eye. 		

Change	New policy wording		
Home Duties Definition	In the following section:		
We've introduced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months	Section	Total and Permanent Disability Benefit	
	Sub section	Home Duties Definition	
	the following new definition titled Home Duties Definition is inserted immediately after the Own Occupation Definition (note: in the wording below references to Total and Permanent Disability insurance can also be read as referring to Double Total and Permanent Disability insurance as appropriate):		
prior to disability.	Home Duties Definition (this applies until the R	eview Date after the Life Insured reaches age 65)	
		erforming full time domestic duties or child rearing and these three	
	• at the time of applicat	ion for insurance, and	
	• for the 12 months price	r to the disability, and	
	• at the time the disabil		
	the Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):		
	(a)		
	 as a result of their disability they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again; and 		
	 these circumstances h 	ave existed continuously for at least 3 months,	
	or		
	(b)		
	• they suffer a permanent impairment of at least 25% of Whole Person Function; and		
	 as a result of this impairment, they are disabled to such an extent that they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again, 		
	or		
	(c) they have suffered from the total and irrecoverable loss of:		
	• the use of both hands; or		
	the use of both feet; or		
	• the sight in both eyes; or		
	• the use of one hand and one foot; or		
	 the use of one foot and the sight in one eye; or the use of one hand and the sight in one eye. 		
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Life Insured must also be Permanently Incapacitated.		
	Normal Physical Domest for groceries and taking	ic Duties means cleaning, cooking meals, doing the laundry, shopping care of Children.	
		ot performing full time domestic duties or child rearing within the three e, the Any Occupation Definition will apply.	

Premium Waiver insurance

Upgrade	New policy wording	
Total Disability	In the following section:	
We've removed the requirement that you need to also hold	Section	When we will not charge Policy Premiums
Income Protection insurance with us to be assessed under	Sub section	Total Disability
Total Disability for a temporary waiver of premiums.	Total Disability. If the L	eplaced with the following: ife Insured is Totally Disabled for more than 3 months, we will not charge any lue under this Policy after the first 3 months of Total Disability.

Definitions (Totally and Permanently Disabled)

Upgrade

We've enhanced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.

New policy wording

In the following section:

Section	Definitions
Sub section	Totally and Permanently Disabled

the existing wording is replaced with the following:

Totally and Permanently Disabled. The Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c), and where this Premium Waiver insurance first commenced after 30 June 2014, the Life Insured is also Permanently Incapacitated:

- as a result of their disability they are completely unable to work at any occupation they are reasonably suited to by way of education, training or experience which would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and
- these circumstances have existed continuously for at least 3 months,

or

(h)

- · they suffer a permanent impairment of at least 25% of Whole Person Function; and
- as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, training or experience, and are unlikely ever to be able to do so again,

(c) they have suffered from the total and irrecoverable loss of:

- · the use of both hands; or
- · the use of both feet; or
- · the sight in both eyes; or
- · the use of one hand and one foot; or
- the use of one foot and the sight in one eye; or
- the use of one hand and the sight in one eye.

If the Life Insured was performing full time domestic duties or child rearing:

- · at the time of application for insurance, and
- for the 12 months prior to the disability, and
- at the time the disability begins,

the Home Duties definition below applies; otherwise the Totally and Permanently Disabled definition above will continue to apply.

Upgrade	New policy wording
	Home Duties. If the Life Insured was performing full time domestic duties or child rearing and these three criteria apply:
	at the time of application for insurance, and
	for the 12 months prior to the claim disability, and
	at the time the disability begins,
	the Life Insured is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):
	(a)
	• as a result of their disability they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again; and
	these circumstances have existed continuously for at least 3 months,
	or
	(b)
	• they suffer a permanent impairment of at least 25% of Whole Person Function; and
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again,
	or
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	• the use of both feet; or
	• the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	Where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Life Insured must also be Permanently Incapacitated.
	Normal Physical Domestic Duties means cleaning, cooking meals, doing the laundry, shopping for groceries and taking care of Children.
	If the Life Insured was not performing full time domestic duties or child rearing within the three criteria referred to above, the Totally and Permanently Disabled definition will apply.

Income Protection Platinum insurance

Upgrade	New policy wording		
Return to work during the Waiting Period	In the following section:		
When your Waiting Period is 14,	Section	Total Disability Benefit	
30 or 90 days, we will not restart the Waiting Period if you return	Sub section	When we will pay	
the Waiting Period if you return to work and remain at least Partially Disabled, during the Waiting Period.	the second and third paragraphs are replaced with the following: If the Waiting Period is 14, 30 or 90 days (see Your current Schedule) and the Life Insured remains at least Partially Disabled, the Waiting Period will not restart if the Life Insured returns to work during the Waiting Period. If the Waiting Period is longer than 90 days (see Your current Schedule) and the Life Insured returns to work in their full capacity during the Waiting Period: • the Waiting Period will be extended by the number of days the Life Insured is at work in their full capacity; and • if the Life Insured returns to work in their full capacity for more than 10 consecutive work days, then the Waiting Period will restart. In the following section:		
	Section	Partial Disability Benefit	
	Sub section	When we will pay	
	the second and third paragraphs are replaced with the following: If the Waiting Period is 14, 30 or 90 days (see Your current Schedule) and the Life Insured remains at least Partially Disabled, the Waiting Period will not restart if the Life Insured returns to work during the Waiting Period. If the Waiting Period is longer than 90 days (see Your current Schedule) and the Life Insured returns to work in their full capacity during the Waiting Period: • the Waiting Period will be extended by the number of days the Life Insured is at work in their full capacity; and • if the Life Insured returns to work in their full capacity for more than 10 consecutive work days, then the Waiting Period will restart.		

Income Protection Platinum insurance

Income Protection insurance

Earnings Before Disability

Upgrade

We've enhanced the Earnings Before Disability definition so that when we calculate your Monthly Benefit for Indemnity cover, we use your highest average Earnings for any continuous 12-month period in the three years (instead of one year) before you were Totally or Partially Disabled.

In addition, if you have been on unpaid employer-approved maternity leave, paternity leave, sabbatical or study leave that commenced at any time in the 12 months before your most recent period of disability, the three year period will apply immediately before the leave commenced.

of 4 times.

New policy wording

In the following section:

Section	Definitions for Income Protection Platinum insurance
Sub section	Earnings Before Disability

the second bullet point is replaced with the following:

· If You have Indemnity cover (see Your current Schedule) Earnings Before Disability means the Life Insured's highest average Earnings for any continuous period of 12-months during the 3 years immediately before they were Disabled. If the Life Insured has been on unpaid employer-approved maternity leave, paternity leave, sabbatical or study leave that commenced at any time in the 12 months before their most recent period of Disability, the 3 year period will be immediately before the leave commenced.

• if You bring forward an application for increase, the Review Date will then commence from the

• You cannot bring forward an application for increase if the Life Insured is on claim under the

Upgrade New policy wording **Increases without further** In the following section: medical evidence Section Increases without further medical evidence For increases without further medical evidence you could Sub section Conditions that apply to Increases without further medical evidence previously only apply for one increase during any three year the second paragraph is replaced with the following: period. We will now allow you to Under this feature You can only apply for one increase during any 3 year period. However, You can bring forward your application for bring forward an application for increase, so that You can apply for an additional increase during a an increase so that you can apply 3 year period, subject to the following conditions: for additional increases during a · You can only bring forward an application for increase 4 times; 3 year period, up to a maximum

date of the increase for the purposes of Personal Event increases; and

Policy including during the Waiting Period.

Income Protection Platinum insurance Income Protection insurance Income Protection (Special Risk) insurance

Upgrade	New policy wording	
How does partial disability work?	In the following section:	
We've simplified the way Partial	Section	Partial Disability Benefit
Disability is calculated.	Sub section	What we will pay
	the last two paragraphs in this section, shown below, have been removed: If the Life Insured is Partially Disabled and is not working to the extent of their capability as a result of causes other than Sickness or Injury and this situation continues for at least 2 months, then Earnings After Disability will be calculated based on what the Life Insured could reasonably be expected to earn if they were working to the extent of their capability. In determining what the Life Insured could reasonably be expected to earn if they were working to the extent of their capability, we will take into account available medical evidence (including the opinion of the Life Insured's Medical Practitioner) and any other relevant considerations directly related to the Life Insured's medical condition (including information provided by the Life Insured):	

Total and Permanent Disability insurance (Extension to Life Cover insurance)

Total and Permanent Disability insurance (Extension to Critical Illness insurance)

Double Total and Permanent Disability insurance (Extension to Life Cover insurance)

Double Total and Permanent Disability insurance (Extension to Critical Illness insurance)

Upgrade New policy wording **Any Occupation Definition** In the following section: We've enhanced this definition Section **Total and Permanent Disability Benefit** so that you will only be assessed under the Normal Physical **Sub section Any Occupation Definition** Domestic Duties criteria if you were performing full time the existing wording under the Any Occupation Definition heading is replaced with the following domestic duties or child rearing (note: in the wording below references to Total and Permanent Disability insurance can also be read as when you applied for this referring to Double Total and Permanent Disability insurance as appropriate): insurance and haven't been The Member is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury working in the 12 months prior and they satisfy the criteria in paragraphs (a), (b) or (c), and where this Total and Permanent Disability to disability. insurance first commenced after 30 June 2014, the Member is also Permanently Incapacitated: • as a result of their disability, they are completely unable to work at any occupation they are reasonably suited to by way of education, training or experience that would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and • these circumstances have existed continuously for at least 3 months, or (b) • they suffer a permanent impairment of at least 25% of Whole Person Function; and • as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, training or experience, and are unlikely ever to be able to do so again, or

Upgrade	New policy wording
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	• the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	If the Member was performing full time domestic duties or child rearing:
	at the time of application for insurance, and
	for the 12 months prior to the disability, and
	at the time the disability begins,
	the Home Duties Definition applies ; otherwise the Any Occupation Definition above will continue to apply.
	For the purposes of the above definitions, Earnings means:
	 where the Member is self-employed (ie the Member directly or indirectly owns part of or all of a business or practice), the income of the business or practice generated by the personal efforts of the Member after the deduction of their appropriate share of business or practice expenses in generating that income;
	 where the Member is an employee (ie does not directly or indirectly own part of or all of a business or practice), the total remuneration paid by the employer to the Member including salary, commissions, fees, regular bonuses, regular overtime, fringe benefits and regular superannuation contributions paid by the employer on behalf of the Member; and
	• whether the Member is self-employed or employed, Earnings do not include investment income and are calculated before tax.

Upgrade	New policy wording	
Own Occupation Definition	In the following section:	
(For TPD insurance inside super Own Occupation cover is only	Section	Total and Permanent Disability Benefit
available if it was selected and commenced before 1 July 2014)	Sub section	Own Occupation Definition
 We've enhanced this definition so that: You will no longer be assessed under the Normal Physical Domestic Duties criteria if you haven't been working in the 12 months prior to disability. You only need to be absent from your own occupation during the waiting period (previously you also needed to be absent from any occupation). This makes it simpler and easier for you to make a claim. If your occupation prior to disability is not eligible for the Own Occupation definition, you will now be assessed on that occupation at application. 	(note: in the wording be as referring to Double To The Member's own occu their application for this the change is to an occu definition, the Member of their application or to Own Occupation means preceding their date of The Member is Totally a and they satisfy the critical their discussion of the Member is Totally and they satisfy the critical their discussion or the Member is Totally and they satisfy the critical their discussion of their discussion or the secircumstances or they suffer a permanent or as a result of this imputo work at their own or the use of both hands the use of both feet; of the sight in both eyes the use of one hand as	and Permanently Disabled if they have a disability caused by Sickness or Injury teria in paragraphs (a), (b) or (c): sability, they are completely unable to work at their own occupation and are able to do so again; and have existed continuously for at least 3 months, ent impairment of at least 25% of Whole Person Function; and pairment, they are disabled to such an extent that they are completely unable occupation and are unlikely ever to be able to do so again, from the total and irrecoverable loss of: significant of the sight in one eye; or

Home Duties Definition

Change

We've introduced this definition so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.

New policy wording

In the following section:

Section	Total and Permanent Disability Benefit	
Sub section	Home Duties Definition	

the following new definition titled **Home Duties Definition** is inserted immediately after the **Own Occupation Definition** (note: in the wording below references to Total and Permanent Disability insurance can also be read as referring to Double Total and Permanent Disability insurance as appropriate):

Home Duties Definition

(this applies until the Review Date after the Member reaches age 65)

If the Member was performing full time domestic duties or child rearing and these three criteria apply:

- · at the time of application for insurance, and
- for the 12 months prior to the disability, and
- · at the time the disability begins,

the Member is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):

- · as a result of their disability they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again; and
- these circumstances have existed continuously for at least 3 months,

- · they suffer a permanent impairment of at least 25% of Whole Person Function; and
- · as a result of this impairment, they are disabled to such an extent that they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again,

(c) they have suffered from the total and irrecoverable loss of:

- the use of both hands; or
- · the use of both feet; or
- the sight in both eyes; or
- the use of one hand and one foot: or
- · the use of one foot and the sight in one eye; or
- the use of one hand and the sight in one eye.

In all cases, where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Member must also be Permanently Incapacitated.

Normal Physical Domestic Duties means cleaning, cooking meals, doing the laundry, shopping for groceries and taking care of Children.

If the Member was not performing full time domestic duties or child rearing within the three criteria referred to above, the Any Occupation Definition will apply.

Premium Waiver insurance

Upgrade	New policy wording	
Total Disability	In the following section:	
We've removed the requirement that you need to also hold	Section	When we will not charge Policy Premiums
Income Protection insurance with us to be assessed under Total Disability for a temporary waiver of premiums.	Sub section	Total Disability
	the existing wording is replaced with the following: Total Disability . If the Member is Totally Disabled for more than 3 months, we will not charge any Premium that becomes due under this Policy after the first 3 months of Total Disability.	

Definitions (Totally and

Upgrade

Permanently Disabled) We've enhanced this definition

so that you will only be assessed under the Normal Physical Domestic Duties criteria if you were performing full time domestic duties or child rearing when you applied for this insurance and haven't been working in the 12 months prior to disability.

New policy wording

In the following section:

Section	Definitions
Sub section	Totally and Permanently Disabled

the existing wording is replaced with the following:

Totally and Permanently Disabled. The Member is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c), and where this Premium Waiver insurance first commenced after 30 June 2014, the Member is also Permanently Incapacitated:

- as a result of their disability they are completely unable to work at any occupation they are reasonably suited to by way of education, training or experience which would result in a rate of Earnings of more than 25% of their rate of Earnings during the continuous 12 month period before they were disabled, and are unlikely ever to be able to do so again; and
- · these circumstances have existed continuously for at least 3 months,

(b)

- they suffer a permanent impairment of at least 25% of Whole Person Function; and
- · as a result of this impairment, they are disabled to such an extent that they are completely unable to work at their usual occupation or any other occupation they are reasonably suited to by way of education, training or experience, and are unlikely ever to be able to do so again,

(c) they have suffered from the total and irrecoverable loss of:

- the use of both hands; or
- · the use of both feet; or
- the sight in both eyes; or
- the use of one hand and one foot; or
- the use of one foot and the sight in one eye; or
- the use of one hand and the sight in one eye.

If the Member was performing full time domestic duties or child rearing:

- at the time of application for insurance, and
- · for the 12 months prior to the disability, and
- · at the time the disability begins,

Upgrade	New policy wording
	the Home Duties definition below applies; otherwise the Totally and Permanently Disabled definition above will continue to apply.
	Home Duties. If the Member was performing full time domestic duties or child rearing and these three criteria apply:
	at the time of application for insurance, and
	for the 12 months prior to the claim disability, and
	at the time the disability begins,
	the Member is Totally and Permanently Disabled if they have a disability caused by Sickness or Injury and they satisfy the criteria in paragraphs (a), (b) or (c):
	(a)
	• as a result of their disability they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again; and
	these circumstances have existed continuously for at least 3 months,
	or
	(b)
	• they suffer a permanent impairment of at least 25% of Whole Person Function; and
	• as a result of this impairment, they are disabled to such an extent that they are completely unable to perform any Normal Physical Domestic Duties, and are unlikely ever to be able to do so again,
	or
	(c) they have suffered from the total and irrecoverable loss of:
	the use of both hands; or
	the use of both feet; or
	the sight in both eyes; or
	the use of one hand and one foot; or
	the use of one foot and the sight in one eye; or
	the use of one hand and the sight in one eye.
	In all cases, where the Policy is owned by the trustee(s) of a superannuation fund and this Total and Permanent Disability insurance first commenced after 30 June 2014, the Member must also be Permanently Incapacitated.
	Normal Physical Domestic Duties means cleaning, cooking meals, doing the laundry, shopping for groceries and taking care of Children.
	If the Member was not performing full time domestic duties or child rearing within the three criteria referred to above, the Totally and Permanently Disabled definition will apply.

Income Protection Platinum insurance

Upgrade	New policy wording	
Return to work during the Waiting Period	In the following section:	
When your Waiting Period is 14, 30 or 90 days, we will not restart the Waiting Period if you return to work and remain at least Partially Disabled, during the Waiting Period.	Section	Total Disability Benefit
	Sub section	When we will pay
	the second and third paragraphs are replaced with the following: If the Waiting Period is 14, 30 or 90 days (see Your current Schedule) and the Member remains at least Partially Disabled, the Waiting Period will not restart if the Member returns to work during the Waiting Period. If the Waiting Period is longer than 90 days (see the current Schedule) and the Member returns to work in their full capacity during the Waiting Period: • the Waiting Period will be extended by the number of days the Member is at work in their full capacity; and • if the Member returns to work in their full capacity for more than 10 consecutive work days, then the Waiting Period will restart. In the following section:	
	Section	Partial Disability Benefit
	Sub section	When we will pay
	the second and third paragraphs are replaced as with the following: If the Waiting Period is 14, 30 or 90 days (see Your current Schedule) and the Member remains at least Partially Disabled, the Waiting Period will not restart if the Member returns to work during the Waiting Period. If the Waiting Period is greater than 90 days (see the current Schedule) and the Member can return to work at full capacity during the Waiting Period: the Waiting Period will be extended by the number of days the Member is at work at full capacity; and if the Member returns to work at full capacity for more than 10 consecutive work days, then the Waiting Period will restart.	

Income Protection Platinum insurance Income Protection insurance

New policy wording **Upgrade Earnings Before Disability** In the following section: We've enhanced the Earnings Section **Definitions for Income Protection Platinum insurance** Before Disability definition so that when we calculate your Monthly **Sub section Earnings Before Disability** Benefit for Indemnity cover, we use your highest average Earnings the second bullet point is replaced with the following: for any continuous 12-month • If the Member has Indemnity cover (see the current Schedule) Earnings Before Disability means period in the three years (instead the Member's highest average Earnings for any continuous period of 12-months during the of one year) before you were 3 years immediately before the Member was Disabled. If the Member has been on unpaid Totally or Partially Disabled. employer-approved maternity leave, paternity leave, sabbatical or study leave that commenced In addition, if you have been at any time in the 12 months before their most recent period of disability, the 3 year period will be on unpaid employer-approved immediately before the leave commenced. maternity leave, paternity leave, sabbatical or study leave that commenced at any time in the 12 months before your most recent period of disability, the three year period will apply immediately before the leave commenced.

Upgrade New policy wording **Increases without further** In the following section: medical evidence Section Increases without further medical evidence For increases without further medical evidence you could **Sub section** Conditions that apply to Increases without further medical evidence

previously only apply for one increase during any three year the second paragraph is replaced with the following: period. We will now allow you to

bring forward your application for an increase so that you can apply

for additional increases during a

3 year period, up to a maximum

of 4 times.

Under this feature the Member can only apply for one increase during any 3 year period. However, the Member can bring forward an application for increase, so that they can apply for an additional increase during a 3 year period, subject to the following conditions:

- the Member can only bring forward an application for increase 4 times,
- if the Member brings forward an application for increase, the Review Date will then commence from the date of the increase for the purposes of Personal Event increases, and
- · the Member cannot bring forward an application for increase if they're on claim under the Policy including during the Waiting Period.

Income Protection Platinum insurance Income Protection insurance Income Protection (Special Risk) insurance

Upgrade	New policy wording	
How does partial disability work?	In the following section:	
We've simplified the way Partial Disability is calculated.	Section	Partial Disability Benefit
	Sub section	What we will pay
	If the Member is Partially causes other than Sicknet After Disability will be eather were working to the In determining what the extent of their capability of the Member's Medical	In this section, shown below, have been removed: Y Disabled and is not working to the extent of their capability as a result of the east of their capability as a result of the east of their capability and this situation continues for at least 2 months, then Earnings alculated based on what the Member could reasonably be expected to earn if the extent of their capability. Member could reasonably be expected to earn if they were working to the reweight to the extent of their capability and any other relevant considerations directly related to the tion (including information provided by the Member).



How to contact MLC Limited

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