

# Making sure you're well protected – the detail

Welcome to your latest upgrades summary for:

#### MLC Protection first range

- · MLC Protection Life
- MLC Protection Recovery Money
- MLC Protection Flexible Recovery Money
- MLC Protection Stand Alone Recovery Money
- MLC Protection Income Gold
- · MLC Protection Income Excell, and
- MLC Protection Income Daily Living

To confirm which upgrades apply to you, please refer to your most recent policy schedule for the name and title of the type of insurance and options you've chosen.

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### Our upgrade philosophy

We continually look for ways to upgrade and improve your insurance to give you better protection.

Whenever we improve the features and benefits of these insurance products we automatically upgrade your policy with improvements that don't require an increase in your premium rates.

This brochure summarises the upgrades we made to MLC Protection – Life, MLC Protection - Recovery Money, MLC Protection - Flexible Recovery Money, MLC Protection – Stand Alone Recovery Money, MLC Protection - Income Gold, MLC Protection - Income Excell and MLC Protection – Income Daily Living on 1 November 2019.

#### Which upgrades apply to you?

The upgrades that apply to you will depend on the type of insurance and options you've selected as part of your policy.

#### When do these upgrades apply?

The upgrades outlined in this brochure were effective from 1 November 2019.

#### If you need help

If you have any questions, please speak with your financial adviser or call us on **13 65 25** between 8.30am and 6pm (Melbourne/Sydney time), Monday to Friday.

### New policy wording for the upgrades

**MLC Protection - Life** 

**MLC Protection – Recovery Money** 

**MLC Protection - Flexible Recovery Money** 

**MLC Protection – Stand Alone Recovery Money** 

**MLC Protection – Income Gold** 

MLC Protection - Income Excell, and

**MLC Protection - Income Daily Living** 

Please read the new policy wording carefully. This wording amends and updates the existing wording for each relevant section of your policy document.

Other than these upgrades, there are no other changes to the existing terms and conditions of your policy.

These upgrades apply to future claims resulting from health conditions or events which occur on or after the effective date of 1 November 2019.

We believe these upgrades are an improvement in the terms of your insurance policy but you can have a claim assessed under the previous policy terms if you believe a prior version is more advantageous to you.

#### Remember:

Check your most recent policy schedule to determine which upgrades apply to you.

So you can check more easily, the 'New policy wording' sections in this brochure match the headings in your policy document.

### MLC Protection first range

### This applies to the following products:

- MLC Protection Life, and
- MLC Protection Recovery Money

Upgrade	New policy wording			
Terminal Illness Benefit	In the following section of the Policy Document:			
The Terminal Illness benefit has been enhanced. The benefit may	Section	Benefit Payment Provisions – Life Cover		
now be payable if death is highly likely to occur within 24 months.	Sub-section	Terminal Illness Benefit		
tikety to occur within 24 months.	the existing wording un	der the <b>Terminal Illness Benefit</b> heading is replaced with the following:		
	Where you are diagnosed as having a Terminal Illness the Death Benefit will be paid out early with the agreement of the Policy owner as a Terminal Illness Benefit.			
	Terminal Illness me Practitioner approv	eans an illness that, in the opinion of an appropriate specialist Medical ed by us:		
	<ul> <li>is likely to lead t approved Medica</li> </ul>	o death within 12 months from the date we are notified in writing by the al Practitioner.		
	If the above criteria is not met, we will also consider Terminal Illness under the following definition:			
	<ul> <li>Terminal Illness means an illness that, even with appropriate medical treatment, in the opinion of a specialist Medical Practitioner, and where required, a further medical opinion from another specialist Medical Practitioner approved by us:</li> </ul>			
	<ul> <li>will cause death; and</li> </ul>			
		o lead to death within 24 months from the date we are notified in writing by edical Practitioner(s).		
	For Superannuation policies:			
	<ul> <li>Terminal Illness means an illness that, in the opinion of two Medical Practitioners, of is a Specialist approved by us:</li> </ul>			
		o death within 12 months from the date the Medical Practitioners certify the ertification period).		
	We must be notified in writing of the Terminal Illness within the certification per			
	If the above criteria is not met, we will also consider Terminal Illness under the following definition:			
	<ul> <li>Terminal Illness means an illness that, even with the appropriate medical treatment, in the opinion of two Medical Practitioners, one of whom is a Specialist approved by us:</li> </ul>			
	- will cause death; and			
	<ul> <li>is highly likely to lead to death within 24 months from the date the Medical Practitioners certify the condition (the certification period).</li> </ul>			
	We must be notified in writing of the Terminal Illness within the certification per			

#### This applies to the following products:

- MLC Protection Recovery Money
- MLC Protection Flexible Recovery Money, and
- MLC Protection Stand Alone Recovery Money

#### Upgrade New policy wording We've enhanced the following In the following sections of the Policy Document: definitions: Section **Definitions** Coronary Artery Disease **Sub-section Coronary Artery Disease** Deafness Dementia the existing definition of Coronary Artery Disease, is replaced with the following: Heart Surgery **Coronary Artery Disease** Parkinson's Disease Means the actual undergoing of Coronary Artery Angioplasty to correct a narrowing or blockage of three or more coronary arteries. This procedure can be completed in one procedure or via multiple procedures within a two month period. Angiographic evidence, indicating obstruction of three or more coronary arteries is required to confirm the need for this procedure. The procedure must be considered necessary by a cardiologist to correct or treat Coronary Artery Disease. A partial benefit is payable under this condition if the procedure is to treat one or two coronary arteries. The partial benefit is limited to 25% of the Sum Insured as stated on the Policy Schedule or \$50,000 whichever is the lesser. A partial benefit is only payable if the Sum Insured is \$40.000 or more. Partial benefits can only be paid once under this condition and the remaining Sum Insured for death, critical illness or disability benefits will be reduced by the amount paid. Section **Definitions Sub-section** Deafness - permanent the existing definition of **Deafness – permanent**, is replaced with the following: Deafness - permanent Means irreversible loss of hearing in both ears, after which the better ear: has an auditory threshold of greater than 90 decibels from the frequencies of 500 hertz to 3,000 hertz, even with amplification; and is diagnosed and certified by an appropriate specialist Doctor, using standardised equipment. Section **Definitions Sub-section** Dementia - permanent and of specified severity the existing definition of **Dementia – permanent and of specified severity**, is replaced with the following: Dementia - permanent and of specified severity Means the unequivocal diagnosis of Dementia or Alzheimer's disease, by a Doctor, causing permanent failure of brain function.

A deterioration in the life insured's Mini Mental State Examination score to 24 or less is required. Alternatively, we will consider other neuropsychometric tests acceptable to us that conclusively

diagnose the condition to at least the same level of stated severity.

Upgrade	New policy wording		
	Section	Definitions	
	Sub-section	Heart Surgery	
	the existing definition of <b>Heart Surgery</b> , is replaced with the following:		
	Heart Surgery		
replace or correct cardiac valves as a consequence of heart valve defec		ergoing of any heart surgery that is considered necessary by a cardiologist to liac valves as a consequence of heart valve defects, or to correct any narrowing, m of the thoracic or abdominal aorta but does not include angioplasty or other les.	
	Section Definitions		
	Sub-section	Parkinson's Disease – of specified severity	
	the existing definition of $\bf Parkinson's  Disease - of  specified  severity$ , is replaced with the following:		
	Parkinson's Disease – of specified severity		
	Means the unequivocal diagnosis of degenerative idiopathic Parkinson's Disease as characterised by the clinical manifestation of one or more of:		
• rigidity			
	• tremor		
	akinesia from degeneration of the nigrostriatal system		
		rinsonism (including but not limited to parkinsonism secondary to disease, drugs, metabolic conditions and infections) are excluded.	
We've replaced the following	Section	Definitions	
definition:	Sub-section	Intensive Care – requiring continuous mechanical ventilation for 10 days	
<ul> <li>Intensive Care – The requirement for continuous ventilation has been reduced</li> </ul>	the existing definition replaced with the follow	of Intensive care – requiring continuous mechanical ventilation for 10 days, is ving:	
from 10 days to 7 days.	Intensive care – requ	iring continuous mechanical ventilation for 7 days	
		ntilation by means of tracheal intubation for 7 consecutive days (24 hours per are unit of an acute care hospital.	

Upgrade	New policy wordin	ng en	
You can now also claim for:	In the following sections of the Policy Document:		
Parkinson-Plus Syndrome	Section	Benefit Payment Provisions – Recovery Money	
	Sub-section	Insured events	
	Section	Benefit Payment Provisions – Flexible Recovery Money	
	Sub-section	Insured events	
	Section	Benefit Payment Provisions – Stand Alone Recovery Money	
	Sub-section	Insured events	
	Parkinson-Plus  Section	ried severity as follows: s Syndrome  Definitions	
	Section Sub-section	Parkinson-Plus Syndrome	
	the new definition (	of <b>Parkinson-Plus Syndrome</b> , has been inserted immediately after <b>Parkinson's</b> ied severity as follows:	
	Parkinson-Plus S	Syndrome	
		The unequivocal diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical parkinsonian) Syndromes:	
	Multiple Systems Atrophy (MSA)		
	Progressive Supranuclear Palsy (PSP)		
	Corticobasal Degeneration/Syndrome (CBD)		
	Dementia with Lewy bodies (DLB)		
		ated above must be irreversible.	
		parkinsonism (including but not limited to parkinsonism secondary to llar disease, drugs, metabolic conditions and infections) are excluded.	

Upgrade	New policy wording		
You can now also claim a	In the following sections of the Policy Document:		
partial benefit for:	Section	Other Optional Features	
<ul> <li>Intensive Care that requires continuous</li> </ul>	Sub-section	Severe Illness Benefit	
ventilation for 5 days	Intensive care – requiring continuous mechanical ventilation for 5 days has been added to the list of severe illness covered immediately after Female Cancer – Other of specified severity as follows:  • Intensive Care – requiring mechanical ventilation for 5 days		
	Section	Definitions	
	Sub-section	Intensive Care – requiring continuous mechanical ventilation for 5 days	
		tensive care – requiring continuous mechanical ventilation for 5 days diately before Liver Disease of specified severity as follows:	
	Intensive care – requiring continuous mechanical ventilation for 5 days		
		atilation by means of tracheal intubation for 5 consecutive days (24 hours per re unit of an acute care hospital.	

Other changes	New policy wording			
We've clarified the following	In the following sections of the Policy Document:			
definitions:	Section	<b>Definitions</b>		
Occupationally Acquired Hepatitis B or C option	Sub-section	Occupationally Acquired Hepatitis B and Hepatitis C		
Occupationally Acquired HIV Infection	the existing definition of <b>Occupationally Acquired Hepatitis B and Hepatitis C</b> , is replaced with the following:			
We've clarified that you will be	Occupationally Acquired Hepatitis B and Hepatitis C			
covered for Occupationally Acquired HIV, Hepatitis B or C infections even though you've  Means Hepatitis B or Hepatitis C where the virus was acquired due to an engaging in your normal occupation and proof of seroconversion from:		Hepatitis C where the virus was acquired due to an accident occurring while nal occupation and proof of seroconversion from:		
taken the preventative vaccine or	Hepatitis B surface antigen negative to Hepatitis B surface antigen positive; or			
an approved treatment.	Hepatitis C antiboo	ly negative to Hepatitis C antibody positive,		
	being demonstrated by testing within six months of the accident. Hepatitis B or Hepatitis C acquired in any other manner is excluded.  Any accident that potentially may give rise to a claim must be treated in accordance with the relevant infection control guidelines for the relevant practice body or state health service, including at a minimum, baseline screening with regular screening at six weeks, 12 weeks and six months po event. This screening will require a supporting negative Hepatitis B or Hepatitis C test performed comaterial taken after the accident date. Blood product will need to be made available for independent testing.			
	Exclusion			
	No payment will be made where:			
	the infection is inte	entionally self inflicted, or		
a Cure has become available prior to the event causing the infection. This excl if you undertake the treatment Cure and it isn't successful, or				
	<ul> <li>you have elected not to take any Vaccine available prior to the accident. This exclusion will not apply if you have taken the Vaccine and it fails to prevent infection, or</li> </ul>			
	<ul> <li>you have become positive to Hepatitis B surface antigen within six months from the commencement of the benefit or within six months of the reinstatement of the benefit.</li> </ul>			
"Cure" means any Australian Government approved treatment which renders H Hepatitis C inactive and non-infectious.  "Vaccine" means any antigenic preparation approved by the Australian Government authority for prophylactic use to produce immuor Hepatitis C.				

Other changes	New policy wording		
	Section	Definitions	
	Sub-section	Occupationally Acquired HIV Infection	
	the existing definition	of <b>Occupationally Acquired HIV Infection</b> , is replaced with the following:	
	Occupationally Acqu	ired HIV Infection	
	Means Human Immunodeficiency Virus contracted where the virus was acquired due to an accident occurring while engaging in your normal occupation and the seroconversion to the HIV infection being demonstrated by testing within six months of the accident. HIV infection acquired in any other manner is excluded.  Any accident that potentially may give rise to a claim must be treated in accordance with the relevant infection control guidelines for the relevant practice body or state health service, including, at a minimum, baseline screening with regular screening at six weeks, 12 weeks and six months post event. This screening will require a supporting negative HIV Test performed on material taken after the accident date. Blood product will need to be made available for independent testing.  Exclusion  No payment will be made where:  • a Cure has become available prior to the accident causing the infection. This exclusion will not apply if you undertake the treatment Cure and it isn't successful, or  • you have elected not to take any Vaccine available prior to the accident. This exclusion will not apply if you have taken the Vaccine and it fails to prevent infection.  "Cure" means any Australian Government approved treatment which renders HIV inactive and non-infectious.		
	recommended by a go	antigenic preparation approved by the Australian Government and vernment authority for prophylactic use in your occupation to produce han Immunodeficiency Virus.	

### This applies to the following products:

- MLC Protection Income Gold,
- MLC Protection Income Excell, and
- MLC Protection Income Daily Living

Upgrade	New policy wording		
We've enhanced the following definition:	In the following sections of the Policy Document:		
	Section	Definitions	
<ul> <li>Deafness</li> </ul>	Sub-section	Deafness – permanent	
	the existing definition of <b>Deafness – permanent</b> , is replaced with the following:		
	Deafness – permanent		
	Means irreversible loss of hearing in both ears, after which the better ear:		
	<ul> <li>has an auditory threshold of greater than 90 decibels from the frequencies of 500 hertz to 3,000 hertz, even with amplification; and</li> </ul>		
	is diagnosed and certified by an appropriate specialist Doctor, using standardised equipment.		
We've replaced the following	Section	Definitions	
definition:	Sub-section	Intensive Care – requiring continuous mechanical ventilation for 10 days	
Intensive Care – The requirement for continuous ventilation has been reduced	the existing definition of <b>Intensive care – requiring continuous mechanical ventilation for 10 days</b> , is replaced with the following:		
from 10 days to 7 days	Intensive care – requiring continuous mechanical ventilation for 7 days		
	Means mechanical ventilation by means of tracheal intubation for 7 consecutive days (24 hours per day) in an intensive care unit of an acute care hospital.		

### This applies to the following products:

- MLC Protection Income Gold, and
- MLC Protection Income Daily Living

Upgrade	New policy wording		
We've enhanced the	In the following sections of the Policy Document:		
• Coronary Artery Disease	Section	<b>Definitions</b>	
	Sub-section	Coronary Artery Disease	
<ul><li>Heart Surgery</li><li>Parkinson's Disease</li></ul>	the existing definition o	of <b>Coronary Artery Disease</b> , is replaced with the following:	
1 41111100110 2 100400	Coronary Artery Disease		
	Means the actual undergoing of Coronary Artery Angioplasty to correct a narrowing or blockage of three or more coronary arteries. This procedure can be completed in one procedure or via multiple procedures within a two month period.		
	Angiographic evidence, indicating obstruction of three or more coronary arteries is required to confirm the need for this procedure. The procedure must be considered necessary by a cardiologist to correct or treat Coronary Artery Disease.		
	Section	Definitions	
	Sub-section	Heart Surgery	
	the existing definition of <b>Heart Surgery</b> , is replaced with the following:		
	Heart Surgery		
	replace or correct card	ergoing of any heart surgery that is considered necessary by a cardiologist to iac valves as a consequence of heart valve defects, or to correct any narrowing, m of the thoracic or abdominal aorta but does not include angioplasty or other es.	
	Section	Definitions	
	Sub-section	Parkinson's Disease – of specified severity	
	the existing definition of <b>Parkinson's Disease – of specified severity</b> , is replaced with the following:		
	Parkinson's Disease – of specified severity		
	Means the unequivocal diagnosis of degenerative idiopathic Parkinson's Disease as characterised by the clinical manifestation of one or more of:		
• rigidity			
	• tremor		
	akinesia from degeneration of the nigrostriatal system		
		insonism (including but not limited to parkinsonism secondary to lisease, drugs, metabolic conditions and infections) are excluded.	

Upgrade	New policy wording			
You can now also claim for:	In the following sections of the Policy Document:			
Parkinson-Plus Syndrome	Section	Additional Features and Options – MLC Protection – Income Gold only		
	Sub-section	Critical Conditions Benefit		
	Parkinson-Plus Syndrome has been added to list of Critical Conditions immediately after Parkinson's Disease – of specified severity as follows:			
	Parkinson-Plus	Parkinson-Plus Syndrome		
	Section	MLC Protection – Income Daily Living		
	Sub-section	Critical Conditions Benefit		
	Parkinson-Plus Syndrome has been added to list of Critical Conditions immediately after Parkinson's Disease – of specified severity as follows:			
	Parkinson-Plus Syndrome			
	Section			
	Section	Definitions		
	Sub-section	Parkinson-Plus Syndrome		
	Sub-section the new definition of			
	Sub-section the new definition of	Parkinson-Plus Syndrome  of Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's fied severity as follows:		
	Sub-section  the new definition of Disease – of specific Parkinson-Plus S	Parkinson-Plus Syndrome  of Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's lied severity as follows:  syndrome diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical		
	Sub-section  the new definition of Disease – of specific Parkinson-Plus S  The unequivocal of parkinsonian) Syr	Parkinson-Plus Syndrome  of Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's lied severity as follows:  syndrome diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical		
	Sub-section  the new definition of Disease – of specific Parkinson-Plus S  The unequivocal of parkinsonian) Syrumon Multiple System	Parkinson-Plus Syndrome of Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's fied severity as follows: syndrome diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical indromes:		
	Sub-section  the new definition of Disease – of specification of Specification of Parkinson-Plus S  The unequivocal of parkinsonian) Syrumonian of Multiple System of Progressive Surginary (New York)	Parkinson-Plus Syndrome of Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's fied severity as follows: syndrome diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical indromes: ms Atrophy (MSA)		
	Sub-section  the new definition of Disease – of specifical Parkinson-Plus S  The unequivocal of parkinsonian) Syrum Multiple System Progressive Surum Corticobasal Do Dementia with	Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's fied severity as follows:  Syndrome  diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical indromes:  Important of the follo		
	Sub-section  the new definition of Disease – of specifical Parkinson-Plus S  The unequivocal of parkinsonian) Syrum Multiple System Progressive Surum Corticobasal Do Dementia with	Parkinson-Plus Syndrome, has been inserted immediately after Parkinson's fied severity as follows:  Syndrome diagnosis by a Neurologist of one of the following Parkinson-Plus (atypical indromes:  Indromes:  Inserted immediately after Parkinson's fied severity as follows:  Syndrome  Inserted immediately after Parkinson's fied severity as follows:  Parkinson-Plus (atypical indromes):  Inserted immediately after Parkinson's fied severity as follows:  Syndrome  Inserted immediately after Parkinson's fied severity as follows:		

Other changes	New policy wording			
We've clarified the following	In the following sections	s of the Policy Document:		
definitions:	Section	Definitions		
Occupationally Acquired Hepatitis B and Hepatitis C	Sub-section	Occupationally Acquired Hepatitis B and Hepatitis C		
Occupationally Acquired HIV Infection	the existing definition of the following:	of <b>Occupationally Acquired Hepatitis B and Hepatitis C</b> , is replaced with		
We've clarified that you will	Occupationally Acquired Hepatitis B and Hepatitis C			
be covered for Occupationally Acquired HIV infection even though you've taken the		Means Hepatitis B or Hepatitis C where the virus was acquired due to an accident occurring while engaging in your normal occupation and proof of seroconversion from:		
preventative vaccine or an	Hepatitis B surface	antigen negative to Hepatitis B surface antigen positive; or		
approved treatment.	<ul> <li>Hepatitis C antibody negative to Hepatitis C antibody positive, being demonstrated by testing within six months of the accident. Hepatitis B or Hepatitis C acquired in any other manner is excluded.</li> </ul>			
relevant infection control guidelines for the relevant practice body or sincluding, at a minimum, baseline screening with regular screening at		um, baseline screening with regular screening at six weeks, 12 weeks and This screening will require a supporting negative Hepatitis B or Hepatitis C erial taken after the accident date. Blood product will need to be made		
	Exclusion			
	No payment will be ma			
		entionally self inflicted, or		
		available prior to the event causing the infection. This exclusion will not ake the Cure and it isn't successful, or		
	<ul> <li>you have elected not to take any Vaccine available prior to the accident. This exclusion will not apply if you have taken the Vaccine and it fails to prevent infection, or</li> </ul>			
		ositive to Hepatitis B surface antigen within six months from the the benefit or within six months of the reinstatement of the benefit.		
	'Cure' means any Australian Government approved treatment which renders He C inactive and non-infectious.			
	'Vaccine' means any antigenic preparation approved by the Australian Government and recommended by a government authority for prophylactic use to produce immunity to the Hepatitis B or Hepatitis C Virus.			

New policy wording			
Section	Definitions		
Sub-section	Occupationally Acquired HIV Infection		
the existing definiti	ion of <b>Occupationally Acquired HIV Infection</b> , is replaced with the following::		
Occupationally Ac	equired HIV Infection		
accident occurring HIV infection bein	munodeficiency Virus contracted where the virus was acquired due to an gwhile engaging in your normal occupation and the seroconversion to the ag demonstrated by testing within six (6) months of the accident. HIV infection her manner is excluded.		
Any accident that potentially may give rise to a claim must be treated in accordance with the relevant infection control guidelines for the relevant practice body or state health service, including, at a minimum, baseline screening with regular screening at six weeks, 12 weeks and six months post event. This screening will require a supporting negative HIV Test performed on material taken after the accident date. Blood product will need to be made available for independent testing.			
Exclusions	Exclusions		
No payment will b	e made where:		
	me available prior to the accident causing the infection. This exclusion will a undertake the Cure and it isn't successful, or		
,	d not to take any Vaccine available prior to the accident. This exclusion will a have take the Vaccine and it fails to prevent infection.		
'Cure' means any A and non-infectiou	Australian Government approved treatment which renders the HIV inactive s.		
recommended by a	ny antigenic preparation approved by the Australian Government and a government authority for prophylactic use in your occupation to produce Iuman Immunodeficiency Virus.		
	Sub-section  the existing definition  Occupationally Accompanies and anon-infection  acquired in any of the second apply if you are an any accompanies and anon-infection acquired and anon-infection acquired in any of the second apply if you are accommended by a a companies and anon-infection and anon-infection are commended by a second accompanies are accommended by a second accompanies and anon-infection.		



#### If you need help

For more information call us from anywhere in Australia on **13 65 25** between 8.30am and 6pm (Melbourne/ Sydney time), Monday to Friday or contact your financial adviser.

If you are outside Australia, please call **+61 2 9121 6500**.

#### Postal address:

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