

# Payment authority request

## Existing policy update

We respect your privacy and handle your information in accordance with our privacy policy, please refer to the Privacy link on our homepage mlcinsurance.com.au Please list only the policies that you want to change your current payment instructions. Policy number Policy number Policy number Policy number Please complete only the relevant sections. Instructions to pay from a super fund (including external Rollovers) can only apply to policies held inside super (that is policies owned by a SMSF or NULIS). For policies held outside super (ordinary policies), you cannot pay premiums out of a super fund. Section 1: Change who pays the premium Complete this section if you would like to change who pays the premium. Please tick who will pay the premium: Policy Owner Other - please complete the details below Life Insured / Member If the payer is an individual First name Mrs Miss Ms Other Mr Middle name Last name Date of birth (DD/MM/YYYY) Home telephone Business telephone Mobile

Trustee

NULIS Nominees (Australia) Limited ABN 80 008 515 633 AFSL 236465 Fund

MLC Super Fund ABN 70 732 426 024 Insurer

MLC Limited

ABN 90 000 000 402 AFSL 230694



NULIS Nominees (Australia) Limited, ABN 80 008 515 633, AFSL 236465 (NULIS) as Trustee of the MLC Super Fund, ABN 70 732 426 024 (the Fund). NULIS is part of Insignia Financial Ltd ABN 49 100 103 722 and its related bodies corporate (Insignia Financial Group). Insurance is issued by MLC Limited. MLC Limited uses the MLC brand under licence from the Insignia Financial Group. MLC Limited is part of the Nippon Life Insurance Group and is not part of the Insignia Financial Group.

## Section 1: Change who pays the premium continued

### If the payer is a company If we already have your company details, please only complete 'Name of Authorised Person'. Company name ABN Name of Authorised Person Unit number Street number Street name Suburb State Postcode Country Section 2: Change your premium contribution type (Insurance Super only) Only complete this section if the application is for MLC Insurance (Super) and Protectionfirst range inside super. Please complete this section if you wish to change your premium contribution type. What type of premium contribution will be made by you or on your behalf? (Please tick one box only): Salary sacrifice Employer Rollover from external Super Fund Eligible account Personal Spouse If Employer, please complete the following: Company name Company address Unit number Street number PO Box Street name Suburb State Postcode Country ABN Name of Authorised Person

## Section 3: Update your ongoing payment method

Please complete one of the following sections to update your payment method. This will cancel your previous payment method for the policy(ies) you have specified.

Payment method	Complete section
Direct debit request / Credit card deduction	4
Payment by cheque	5
MLC super or MLC pension account deduction (For MLC Insurance (Super) only)	6
Eligible wrap platforms account deduction	7
Rollover from external super fund - annual premium for MLC Insurance (Super) and MLC Protection first range inside super only	8

### Section 4: Direct debit request / credit card deduction Only complete this section if you want to pay your premiums by automatic deduction from your nominated Financial institution account or credit card. Direct debit request details If you're with one of the smaller banks or a credit union, you need to check if they can accept a direct debit request from the Bulk Electronic Clearing System (BECS). This information should be available on your recent bank statement, on the bank's website, or if you call their customer service number. I/We, Last name (or company/business name) First name (or ABN) Last name First name request MLC Limited (Nippon) ABN 9000000402 User ID 534289 to arrange, through its own financial institution, a debit to your nominated account of any amount MLC Limited (Nippon) has deemed payable by me/us. This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from my/our account held at the financial institution I/we have Name of Financial Institution Name of account to be debited Unit number Street number Street name Suburb State Postcode Country BSB number Account number Please note: Direct debiting is not available on the full range of Financial Institution accounts. If in doubt, please refer to your Financial Institution before completing this request. How frequently will premiums be paid? Preferred draw date of the month Monthly Half-yearly Yearly **Credit Card Deduction details** I (Name as it appears on the card) authorise MLC Limited to charge my Visa Mastercard Card number Card expiry date (MM/YY) or any replacement/substituted card, for the premiums due on the policy. How frequently will premiums be paid? Preferred draw date of the month Monthly Half-yearly Yearly To be completed for all direct debit requests / credit card deductions I/We acknowledge that this Direct Debit Request is governed by the terms of the Direct Debit Request Service Agreement in Section 11 and the terms and conditions of the policy to which this application relates. I have read and agree with the Direct Debit Request Service Agreement in section 11. Signature(s) of Financial Institution account holder(s) or cardholder Date (DD/MM/YYYY)

Date (DD/MM/YYYY)

## Section 5: Payment by cheque Only complete this section if you want to pay your premiums by cheque How frequently will premiums be paid? Half-yearly Yearly We will send you notices for premiums prior to the due date. Policy Owner / Member signature Date (DD/MM/YYYY) Policy Owner / Member name Section 6: MLC Super or MLC Pension Account Deduction Authority Only complete this section if you have a MLC Insurance (Super) policy and you want to pay your premium by a regular deduction from an eligible MLC Super or MLC Pension account. Please refer to mlcinsurance.com.au//using-yourinsurance/how-to-pay-your-insurance-premiums for a list of eligible accounts. Important information The member must be the same for both the eligible MLC Super or MLC Pension account and the MLC Insurance (Super) policy. Only one deduction may operate on any account with an eligible MLC Super or MLC Pension account. • It is the obligation of the member to ensure there are sufficient funds to operate the MLC Super account or MLC Pension account and pay for the MLC Insurance (Super) premium. To allow completion of the MLC Insurance (Super) policy to become the applicable MLC Life Insurance product, we require the MLC Super account to have a minimum of three months' premium for a monthly paid policy or the full balance of the premium for half-yearly and yearly paid policies. If the balance of the MLC Super account does not meet this criteria, another payment method should be selected. Please note: All approved and pending rollover transactions will need to be received by us within two months of the policy start premium due date, otherwise the policy will lapse. Instalment deduction The date that deductions will start from your eligible MLC Super or MLC Pension account will depend on when we receive this form. Instalments will be deducted on: - the same date each month for monthly payments, or - the half-yearly and annual billing anniversary date for half-yearly payments, or - the annual billing anniversary date for yearly payments. How frequently will premiums be paid? Monthly Half-yearly Yearly **Declaration** Until further notice in writing, I authorise MLC Limited/the Trustee to deduct my MLC Insurance (Super) premiums from my: existing eligible MLC super or MLC pension account: Account number I understand and acknowledge that; MLC Limited/the Trustee may vary the amount and frequency of future deductions by prior arrangement and advice to me, and MLC Limited/the Trustee may, in its absolute discretion, at any time by notice in writing to me, terminate this request as to future deductions. Signature of Life Insured Date (DD/MM/YYYY)

## Section 7: Deduction from an eligible wrap platforms account

#### Complete this section:

- If you would like to update your MLC Insurance (Wrap or SMSF) or Protectionfirst (External Super) Policy to be paid from an eligible Super wrap account.
- If you would like to update your MLC Insurance (Non Super) or Protectionfirst (Non Super) Policy to be paid from an eligible platform account.

Please refer to mlcinsurance.com.au//using-your-insurance/how-to-pay-your-insurance-premiums for a list of eligible accounts.

Please note, if you wish to change your payment method to an eligible MLC account, we may need to cancel and reissue your policy. Please call us on **13 65 25** for further information.

I/We,	
Last name (or company/business name)	First name (or ABN)
Last name	First name
request the platform administrator until further notice to debit r (ABN 90 000 000 402) (AFSL 230694) may charge me/us,	my/our investment account any amounts which MLC Limited
Name of account	Account number
How frequently will promiume be noid?	Preferred draw date of the month
How frequently will premiums be paid?  Monthly Half-yearly Yearly	Preferred draw date of the month
Monthly Half-yearly Yearly	
I understand and acknowledge that:	
• MLC Limited may, by prior arrangement or advice to me, vary	the amount and frequency of future deductions, and
MLC Limited may, in its absolute discretion, at any time, by notice	ce in writing to me, terminate this request as to future deductions.
Signature(s) of account holder(s)	
Date (DD/MM/YYYY)	Date (DD/MM/YYYY)

### Section 8: Rollover from external super fund – enduring authority

Only complete this section if you want to pay your premium by an ongoing annual deduction from your external super account. Please note you can only request one MLC Insurance policy to be paid by rollover by any one external super fund.

This section is a direction to the trustee of your nominated external super fund to rollover funds to the MLC Super Fund and a direction to the Trustee to apply those funds in payment of premiums for your insurance policy.

#### Please read - Important information

- The member must be the same for both the MLC Insurance policy and the external super fund account.
- If the rollover request is rejected by the external super fund for any reason, the Trustee will request alternative payment details from you, otherwise the policy will lapse.
- Your annual premium payable will be requested as a rollover from your external super account close to the annual anniversary
  date for your insurance policy. We will notify you of the amount of annual premium before asking for the rollover from your
  nominated external super fund.

#### Your responsibility

- It is your responsibility to determine the impact the rollover may have on any entitlement you have in the external super fund.
- Please ensure the account balance with the external super fund is sufficient for the rollover of the required amount and ensure you meet any minimum balance requirements of the external super fund.
- You authorise the deduction from your external account by the trustee of the external super fund any applicable fees or charges which may be payable as a result of the rollover.
- You discharge the trustee of the external super fund from any further liability in respect of rollover benefit once the amount is transferred to the MLC Super Fund.

#### **Termination of arrangements**

- You must notify the Trustee in writing if you wish to terminate the ongoing annual rollover arrangement. Until such time, this
  direction and authority remains valid.
- The Trustee may, at its discretion or as may be required by law or regulations, terminate arrangements for annual rollover of funds from a nominated external super fund.
- The Trustee may be able to claim a tax deduction for the premium it pays for your insurance and, at its discretion, may pass some or all of the benefit of this tax deduction to you by reducing the amount of the rollover required to meet the premium, when the roll over comes from a taxed source.

#### Rollover details

#### **8A Transferring from**

Please complete details of the super fund from which the rollover payment is being requested.

Please contact your existing super fund (transferring fund) to confirm if they have any additional requirements, such as proof of identify documentation, before they can action this rollover. Please complete all details and ensure you provide the fund's Australian Business Number (ABN) and Unique Superannuation Identifier (USI).

The Trustee cannot accept certain rollovers, such as pension or super amounts transferred from the UK or New Zealand Kiwi Saver or untaxed amounts. It is your responsibility to ensure these types of amounts do not form part of your benefit in your nominated external super fund account.

External Fund name	External fund product name (not for SMSF)
External membership account number	Unique Superannuation Identifier (USI)
Electronic Service Address (ESA) *for Self Managed Super Fund only	External fund ABN
BSB *for Self Managed Super Fund only	Account number *for Self Managed Super Fund only

# Section 8: Rollover from external super fund – enduring authority continued 8B Transferring to MLC Insurance (Super) Unique Super Identifier (USI) - 70732426024901 MLC Protection Life and Income Unique Super Identifier (USI) - 70732426024902 The Trustee will request the exact amount to pay the insurance premium for the policy number listed in Section 1 of this form. Rollover from external super fund – Authority and Declaration Until further notice in writing: I direct and authorise the trustee of my nominated external super fund (listed in section 8A) to effect the annual rollover of funds (as may be requested by the Trustee on my behalf). I give my nominated external super fund named in section 8A of this form, and the Trustee authority to exchange relevant information to facilitate the requested rollover of funds, including disclosing my tax file number. I authorise the Trustee to apply those funds to pay for premiums for my MLC Insurance policy. I declare: The information provided in this form is true and correct. I have read the Important information section on page 6. Full name of member Address of member

## Section 9: A notification about your privacy

Date (DD/MM/YYYY)

Signature of Life Insured/Member

The Insurer and the Trustee (collectively 'we' or 'us') are bound by the Privacy Act 1988 (Cth). Before providing us with any personal information, you should read the below information about your privacy. We collect, use, store and disclose personal information, including sensitive information (such as health information) when required, about you in order to comply with our legal obligations and in order to provide you with products and services (eg changing your insurance cover, paying a claim or collecting premiums or superannuation contributions from you). For the purpose of providing you with products and services, we will disclose this information to each other, to your adviser if you have one (and the licensed dealer or broker he or she represents), our affiliates and other companies in our corporate groups, to other insurers, reinsurers, superannuation fund trustees and their service providers (including administrators), to our agents, contractors, service providers and administrators (including those involved in providing support where your insurance is held in super), medical service partners (eg medical practitioners and health practitioners), legal representatives and other consultants, and where we are required or permitted to by law. By signing this form, you will be consenting to us, and those other organisations and professionals acting on our behalf, to collecting, and disclosing as required, the sensitive information for this purpose. We may obtain information from each other, government offices and third parties for the purposes of providing you with products and services.

Our privacy policies include more details about how we collect, use, store and disclose your personal information, a list of countries in which recipients of your information are likely to be located, details of how you can access or correct the information we hold about you or make a complaint. We encourage you to review the privacy policies of both organisations, particularly if you hold insurance through super with us. Our privacy policies can be obtained as follows:

#### Insurer

Please refer to the Privacy link on our homepage – mlcinsurance.com.au contact us by telephone on 13 65 25 or email us at enquiries.retail@mlcinsurance.com.au

#### Trustee

Please refer to mlc.com.au/privacy or call 13 26 52.

### Section 10: Send us your form

Please return your completed, signed and dated form to:

MLC Life Insurance - Operations PO Box 23455 Docklands VIC 3008

#### Email: enquiries.retail@mlcinsurance.com.au

If you have any questions, please speak with your financial adviser or call us on **13 65 25** between 8.30am and 6pm (AEST/AEDT), Monday to Friday.

### Section 11: Direct Debit Request Service Agreement

This Direct Debit Request Service Agreement is issued by MLC Limited, ABN 90 000 000 402 (User ID no. 534289).

This Service Agreement and the Direct Debit Request Schedule in your application contain the terms and conditions by which you authorise us to draw (debit) money from your account and the obligations of us and you under this Agreement. You should read through them carefully to ensure you understand these terms and conditions before signing the Schedule. Please direct all enquiries about your direct debit to us on **13 65 25** between 8.30am and 6pm (AEST/AEDT), Monday to Friday.

#### Our commitment to you

We will give you at least 14 days' notice in writing if there are changes to the terms of the drawing arrangements.

We will keep the details of your nominated Financial Institution account confidential, except where provided to our bank or as required to conduct direct debits with your Financial Institution.

Where the due date is not a business day, we will draw from your nominated Financial Institution account on the business day before or after the due date in accordance with the terms and conditions of your policy.

We will not charge you for any dishonours, however:

- if your account dishonours, your Financial Institution may charge you a fee, and
- we reserve the right to cancel drawing arrangements if drawings are dishonoured by your Financial Institution.

#### Your commitment to us

It is your responsibility to:

- ensure your nominated account(s) shown in the Direct Debit Schedule is correct and that your nominated financial institution account can accept direct debits through the Bulk Electronic Clearing System (BECS)
- ensure there are sufficient funds available in the nominated account to meet each drawing on the due date
- advise us if the nominated account is transferred or closed, or if the account details change
- · arrange an alternate payment method acceptable to us if we cancel the drawing arrangements, and
- ensure that all account holders on the nominated Financial Institution account sign the Direct Debit Request Schedule.

#### Your rights

Your drawing arrangements are detailed in the Direct Debit Request Schedule of your application. They are also governed by the terms and conditions of your MLC Life Insurance policy. You should contact us on **13 65 25** between 8.30am and 6pm (AEST/AEDT), Monday to Friday, providing at least 7 days' notice, if you wish to alter the drawing arrangements.

#### You can:

- alter the Schedule
- cancel the Schedule
- · stop an individual drawing
- · defer a drawing, or
- suspend future drawings.

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